

**FREQUENTLY ASKED QUESTIONS (FAQs)  
RELATING TO NITTT EXAM SEPTEMBER 2023**

| <b>Sr No</b> | <b>Questions</b>  | <b>Answers</b>  |
|--------------|---|---|
| 1            | What is the date of the exam?   | 16,17,21 & 22 September 2023.<br>Module wise Exam Schedule is given in the Information Bulletin hosted on <a href="https://nittt.nta.ac.in">https://nittt.nta.ac.in</a>   |
| 2            | What is the mode of exam  | Exam will be delivered online (internet based) on a laptop or PC.   |
| 3            | Do I have to visit any exam centre?   | No. You are not required to visit any exam centre. You can take the exam wherever you are, on a laptop/PC with camera, microphone and internet connectivity.  |
| 4            | Is it necessary that I should have internet connectivity for appearing in the exam?                                       | Yes. it is mandatory for you to have stable internet connection with your computer system.  |
| 5            | I do not have a PC/laptop. How do I take the exam? Can NTA assist me in getting a laptop or PC for appearing in the exam? | You have to make your own arrangements for laptop/PC. NTA will not able to assist you in this.  |
| 6            | Can I take the exam on Android Mobile Phone or tablet?  | No.   |
| 7            | What is the pattern of the Question Paper?  | It is objective type comprising 100 MCQs of one mark each.  |
| 8            | What is the mock test date and timings  | Candidates can take the online Mock Test on 14.09.2023. The mock test window will be open from 10.00 am to 06.00 pm on that day. Candidates can take the mock test up to 5 times, any time during the specified duration.   |
| 9            | How will I know how to take the mock test?  | NTA will be conducting a webinar on 12.09.2023 from 3.00 PM to 04.30 PM to familiarise the candidates about the online exam. Candidate are advised to attend the webinar and familiarise themselves with the process. Further, guidelines on the same will be hosted on the website <a href="https://nittt.nta.ac.in">https://nittt.nta.ac.in</a> |
| 10           | If I need any help before or during the mock test, whom should I call?  | For any technical problems that may arise before or during the mock test or the actual exam, candidates can contact at 9513765359, 9513778742, 7406711092 as per timings given below:   |

|    |  |   |
|----|--|---|
|    |  | Exam day from 9:00 AM to 6:00 PM only.<br>Mock test day from 9:00 AM to 6:00 PM only.   |
| 11 | Is it compulsory to take the mock test?                        | Yes. Mock test has been organised to ensure that candidates get familiar with the online exam process and do not face any problem on the actual exam date.  |
| 12 | Where/How do I take the mock test?                             | Detailed guidelines are uploaded on <a href="https://nittt.nta.ac.in">https://nittt.nta.ac.in</a> Please visit the site and read them carefully.<br>Your User ID and password for the Mock Test and the Actual exam are given on your Admit Card.   |
| 13 | What is the duration of mock test?                             | 3 Hours   |
| 14 | What are the exam timings                                      | Morning Session: 10.00 am to 01.00 pm<br>Afternoon Session: 02.30 pm to 05.30 pm  |
| 15 | What is the reporting time                                     | Morning Session: 09.30 am<br>Afternoon Session: 02.00 pm  |
| 17 | Why am I asked to log in so early before the exam?             | Some candidates may face difficulties in downloading the Safe Exam Browser required for taking the online exam which may take time. Further, the process of validating the identity of the candidates and admitting them to the online exam in the system, also takes time. Hence, candidates are required to log in atleast 30 minutes prior to commencement of the exam, so that issues that may arise during log-in can be resolved and candidates would be able to take the exam in peace without any stress. Those who have logged in can wait in the lobby, in the system, in readiness to take the exam at the appointed time. |
| 18 | If am late beyond the reporting time, can I still be admitted? | No  |
| 19 | If I finish the paper before time, can I leave the exam?       | You can submit and leave the exam, anytime after 60 minutes from the commencement of the exam. The SUBMIT button will get activated only 60 minutes after the commencement of the exam.   |
| 20 | What are the things I can keep with me during the exam         | You may keep the following with you during the exam:<br>Admit Card<br>ID Proof  |

|    |   |  |
|----|---|--|
|    |   | Drinking water in a transparent bottle   |
| 22 | Can I keep some sheets of paper for doing rough work?                                   | No. It is not permitted.   |
| 23 | What are the hardware/software requirements for taking the exam                         | Details are given on your Admit Card and also in the Information Bulletin.   |
| 24 | How do I start the test, if I am getting the following error - “Video Streaming Error”? | <p>It seems that some restrictions are enabled on the network or on system level which is being used. Kindly follow the steps given below to resolve the issue:</p> <p>Disable the firewall/antivirus (if any) on your computer.</p> <p>Make sure that you are using a network where website restrictions may not be enabled.</p>  |
| 25 | Will I be allowed to use my mobile phone during the test?                               | No. The NITTT OBT-RP exam is to be taken as seriously as any other high-stake test, where you are expected to only concentrate on the test and not use any mobile device/ headphone/earphone/ ear pod/smart watch/ bluetooth device, etc.  |
| 26 | Will there be invigilators?   | The exam is remote proctored. Human Proctors will be monitoring your physical movements and your room environment and movements on your screen. In case they notice some suspicious behaviour, they will warn you. They are also empowered to terminate your test, in case the suspicious behaviour continues, in spite of repeated warnings.  |
| 27 | In case there is a power failure or internet failure during the exam, what do I do?     | <p>In case you are not able to continue the exam on account of power failure or drop in internet connectivity or technical issues with the PC or laptop, candidates can contact the helpline numbers:</p> <p>9513765359,9513778742,7406711092 as per timings given below:</p> <p>Exam day from 9:00 AM to 6:00 PM only.<br/>Mock test day from 9:00 AM to 6:00 PM only.</p> <p>You can continue the exam on the same laptop or PC or some other PC/laptop when</p> |

|    |   |  |
|----|---|--|
|    |   | the power supply or internet service resumes, using the same user ID and password given to you. Your responses will be saved and you can continue the exam from where you left. There would be no loss of data or time.  |
| 28 | Can I take bio breaks during the exam?  | No   |
| 29 | Is internet connectivity required throughout the exam?                                | Yes. The minimum required bandwidth is 5 Mbps of internet speed on each machine.   |
| 30 | Can I keep a calculator with me during the exam?                                      | No   |
| 31 | What do I do, in case I face some technical problem during the exam?                  | You can inform the Proctor through Chat. He will assist you.   |
| 32 | Is there negative marking for wrong answers?  | No   |
| 33 | How do I know my result?  | Your Score Card will be displayed on <a href="https://nittt.nta.ac.in">https://nittt.nta.ac.in</a> . A Public Notice informing the date of declaration of results will be displayed on the same website.   |
| 34 | What is the minimum marks that I should secure to qualify the exam?                   | You are required to secure a minimum of 50% marks in the exam to qualify the exam.   |
| 35 | Where will I get my Course Completion Certificate regarding completion of the course? | Inductee Teacher shall be eligible for a module completion certificate only if he/she scores at least 50% in each of the two weightages, i.e. Assignment Score $\geq 15/30$ (Criteria 1) and Examination Score $\geq 35/70$ (Criteria 2).<br><br>NITTR will issue the Course Completion Certificate to those who qualify in both internal assessment as well as in the written test. |
| 36 | Whom do I contact in case I need some clarification?                                  | For general queries regarding admit card or other issues, you may call 011 4075 9000, 011 6922 7700 or write to NTA at <a href="mailto:nittt@nta.ac.in">nittt@nta.ac.in</a><br><br>For Technical Queries you can call 9513765359,9513778742,7406711092 from 09.00 am to 06.00 pm. on mock test day and on the exam days only.  |

### FAQs relating to SEB (Secured Exam Browser) Download:

|   |  |  |
|---|--|--|
| 1 | How do I install SEB/WEB?  | You will be able to install the SEB from the website from 12.09.2023 09:00 PM onwards.   |
| 2 | What to do if I am facing issues in installing the SEB/WEB?                                  | For any technical problems that may arise before or during the mock test or the actual exam, candidates can contact the helpline numbers 9513765359,9513778742, 7406711092 as per timings given below:<br><br>Exam day from 9:00 AM to 6:00 PM only.<br>Mock test day from 9:00 AM to 6:00 PM only.      |
| 3 | What to do if my screen has turned black/blue after installing SEB?                          | Please restart the system and uninstall the SEB. Re-download the SEB again and install fresh.  |
| 4 | What to do if my system does not support SEB?  | The minimum technical requirements must be met as mentioned in the Admit Card for the SEB to function smoothly.  |
| 5 | What to do if I am getting problems in SEB because of Apps running in the background?        | Once you launch the SEB, it will terminate all the background applications and the system will run only the test engine during the test hours. However, Applications like Any Desk, Team Viewer, Ammy Admin and any other Remote Desktop Application Need to Uninstall and Re-Launch the SEB Application |
| 6 | How do I uninstall Antivirus?  | Need not uninstall the anti-virus. You can simply disable it before starting the test.   |
| 7 | How do I disable Firewall?   | Not required. SEB will automatically adjust the required settings.   |
| 8 | Am I supposed to take the main exam on the same system on which I took the Mock Examination? | Yes  |